

INTISARI

Judul “**Deskripsi Penyelesaian Sengketa Konsumen yang kehilangan kendaraan diarea parkir**”. Masalah pokok penelitian penulis 1. Mengapa putusan hakim yang menyatakan gugatan ditolak dan gugatan rekonsvansi tidak dapat diterima dalam penyelesaian sengketa konsumen?. 2. Mengapa putusan hakim yang menyatakan gugatan ditolak dan gugatan rekonsvansi ditolak untuk seluruhnya dalam penyelesaian sengketa konsumen?. 3. Mengapa putusan hakim yang menyatakan gugatan Kabul sebagian dan gugatan rekonsvansi ditolak untuk seluruhnya dalam penyelesaian sengketa konsumen? Tujuan penelitian ini ialah: 1. Untuk mengetahui alasan putusan hakim yang menyatakan gugatan ditolak dan gugatan rekonsvansi tidak dapat diterima dalam penyelesaian sengketa konsumen. . Untuk mengetahui alasan putusan hakim yang menyatakan gugatan ditolak dan gugatan rekonsvansi ditolak untuk seluruhnya dalam penyelesaian sengketa konsumen. 3. Untuk mengetahui alasan putusan hakim yang menyatakan gugatan kabul sebagian dan gugatan rekonsvansi ditolak untuk seluruhnya dalam penyelesaian sengketa konsumen.

Penelitian ini bersifat deskriptif dan menggunakan Jenis penelitian normatif. Penelitian ini juga menggunakan dua variabel, yaitu: Variabel bebas dan Variabel terikat. Variabel bebas dalam penelitian ini adalah Mengapa putusan hakim yang menyatakan gugatan ditolak dan gugatan rekonsvansi tidak dapat diterima dalam penyelesaian sengketa konsumen? Mengapa putusan hakim yang menyatakan gugatan ditolak dan gugatan rekonsvansi ditolak untuk seluruhnya dalam penyelesaian sengketa konsumen? Mengapa putusan hakim yang menyatakan gugatan Kabul sebagian dan gugatan rekonsvansi ditolak untuk seluruhnya dalam penyelesaian sengketa konsumen? Sedangkan variabel terikat dalam penelitian ini adalah putusan hakim dalam penyelesaian sengketa konsumen yang kehilangan kendaraan diarea parkir

Berdasarkan hasil penelitian yang penulis lakukan maka adapun kesimpulan dimana penulis menemukan beberapa alasan sesuai dengan permasalahan penulis.1. Alasan putusan hakim yang menyatakan gugatan penggugat ditolak dan gugatan rekonsvansi tidak dapat diterima dalam penyelesaian sengketa konsumen. a). Gugatan penggugat ditolak karena penggugat tidak dapat membuktikan dalil-dalil gugatannya. b) Gugatan rekonsvansi tidak dapat diterima karena gugatan rekonsvansi cacat formil. 2 Alasan putusan hakim yang menyatakan gugatan ditolak dan gugatan rekonsvansi ditolak untuk seluruhnya dalam penyelesaian sengketa konsumen yaitu: a). Gugatan penggugat ditolak karena penggugat tidak dapat membuktikan dalil-dalil gugatannya. b). Gugatan rekonsvansi ditolak karena penggugat rekonsvansi tidak dapat membuktikan dalil-dalil gugatannya. 3. Alasan putusan hakim yang menyatakan gugatan penggugat kabul untuk sebagian dan gugatan rekonsvansi ditolak untuk seluruhnya. a). Gugatan penggugat kabul untuk sebagian karena penggugat dapat membuktikan dalil-dalil gugatannya. b). Gugatan rekonsvansi ditolak karena penggugat rekonsvansi tidak dapat membuktikan dalil-dalil gugatannya

Kata Kunci : Penyelesaian sengketa, parkir, Perlindungan konsumen

ABSTRACT

The title is "Description of Dispute Resolution for Consumers Who Lost Their Vehicles in the Parking Area". The main problem of the author's research 1. Why is the judge's decision stating that the lawsuit is rejected and the reconvention lawsuit is inadmissible in the settlement of consumer disputes? 2. Why was the judge's decision stating that the lawsuit was rejected and the reconvention lawsuit was rejected in its entirety in the settlement of consumer disputes? 3. Why was the judge's decision declaring the grand lawsuit partially and the reconvention lawsuit rejected in its entirety in the settlement of consumer disputes? The objectives of this study are: 1. To find out the reasons for the judge's decision that the lawsuit was rejected and the reconciliation lawsuit was unacceptable in the settlement of consumer disputes. To find out the reason for the judge's decision that the lawsuit was rejected and the reconvention lawsuit was rejected for all in the settlement of consumer disputes. 3. To find out the reasons for the judge's decision that the lawsuit is partially grand and the reconvention lawsuit is rejected in its entirety in the settlement of consumer disputes.

This research is descriptive and uses a normative type of research. This study also uses two variables, namely: Free variable and Bound variable. The independent variable in this study is Why is the judge's decision stating that the lawsuit is rejected and the reconvention lawsuit is unacceptable in the settlement of consumer disputes? Why was the judge's decision stating that the lawsuit was rejected and the reconvention lawsuit was rejected in its entirety in the settlement of consumer disputes? Why was the judge's ruling declaring the Kabul lawsuit partial and the reconvention lawsuit rejected in its entirety in the settlement of consumer disputes? Meanwhile, the bound variable in this study is the judge's decision in resolving consumer disputes that lose vehicles in the parking area.

Based on the results of the research conducted by the author, there is a conclusion where the author finds several reasons in accordance with the author's problem.1. The reason for the judge's decision that the plaintiff's lawsuit was rejected and the reconvention lawsuit was unacceptable in the settlement of consumer disputes. a). The plaintiff's lawsuit was rejected because the plaintiff could not prove the postulates of his lawsuit. b) The reconvention lawsuit is inadmissible because the reconvention lawsuit is formally flawed. 2 The reasons for the judge's decision stating that the lawsuit was rejected and the reconvention lawsuit was rejected in its entirety in the settlement of consumer disputes are: a). The plaintiff's lawsuit was rejected because the plaintiff could not prove the postulates of the lawsuit. b). The reconvention lawsuit was rejected because the reconvention plaintiff could not prove the postulates of the lawsuit. 3. The reason for the judge's decision that the plaintiff's lawsuit is partially valid and the reconvention lawsuit is rejected in its entirety. a). The plaintiff's lawsuit is valid partly because the plaintiff can prove the postulates of the lawsuit. b). The reconvention lawsuit was rejected because the reconvention plaintiff could not prove the postulates of his lawsuit

Keywords : Dispute resolution, parking, Consumer protection